

Rev 20140709 – This document has been revised to include questions 44-46 at the end of the document.

DIL RFP Questions and Answers

1. PWS Part 1: General Information. Paragraph 1.1. Description of Services/Introduction: “The contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools, materials supervision, and other items and non-personal services necessary to perform technical and management support for the DIL, as defined in this Performance Work Statement (PWS), except for those items specified in Paragraph 3.0 as Government Furnished Equipment (GFE) and services”. Q: Would you please provide examples of each of the following: type of equipment, supplies, facilities, transportation, tools and materials and other items you are requiring.

A: Offerors are required to provide their own supplies and tools, with the exception of printer paper; and they will have access to a LAN printer. Examples of supplies include, but are not limited to, anything that allows the contractor to perform the job (i.e. common materials and equipment that could assist with research or everyday tasks). Examples of tools include, but are not limited to, anything that allows preparation and maintenance of hardware/software inventory for the lab (e.g. digital volt meter, screwdrivers, cat5 cables, crimping tools, office supplies, etc. No special tools or test equipment are required). GFE provided under this contract is listed in Enclosure 10. The facilities provided include workspace in the JDIF as described in Enclosure 6. No transportation vehicles will be provided.

2. PWS Part 1: General Information. Paragraph 1.6.18 Phase out Period. Sentence Number 7, “As a minimum, the Contractor shall provide the successor contractor access to the site”. Q. Should not the Government provide access to the site/JDIF since it is a government owned and operated secure facility?

A: Yes, the Government is providing access to the site for the successor contractor for shadowing and transition, while the incumbent performs phase-out support.

3. Part 4: Contractor Furnished Items Responsibilities. Paragraph 4.1 General. “The Contractor shall furnish office supplies (except for printer paper), equipment (such as standard tools and test equipment) and services required to perform work under this contract that are not listed in Section 3 of this PWS above.” Q: Would you please provide specific examples of the standard tools and test equipment?

A: Examples of the standard tools and test equipment used in the DIL could include, but are not limited to, computers, laptops, meters, standard PC tools, power tools, and various diagnostic hardware and software.

4. PWS Paragraph 5.4 Table II, AMCS Systems Minimum Training Requirement System, Administer Experience. Q: Is there a Table I?

A: Table II has been renumbered to Table I.

5. PWS Paragraph 5.1.3, Sentence Number 8, "Additional support for the CTSF is needed once or twice a year, normally utilizing the support staff for Orlando". Q: Is it the governments intent that the DIL will provide support to the CTSF / or does the DIL provide support to PEO STRI from the CTSF?

A: The Government's intent is that the DIL's staff provides support to PEO STRI programs at the CTSF, not the CTSF staff.

6. PWS Paragraph 5.7, Sentence 1, "The Contractor shall support the modification, configuration, integration, and testing of selected DIL AMCS and PEO STRI training systems in accordance with published COE schedules, capability sets, cross domain net-centric services, supported PEO STRI program plans, and schedules". Q: 1. Is the DIL staff required and/or authorized to modify fielded AMCS? Q: 2. Is the DIL staff required to modify the PEO STRI DIL supported programs SIM/STIM training devices?

A1: The DIL staff may be required to modify configurations, maps, and other data of AMCS systems controlled by the DIL (within the Research Park area), per the requirements of the DIL Support Request. The DIL team will also be required to install security patches due to Information Assurance Vulnerability Alerts on the DIL AMCS in accordance with Information Assurance requirements.

A2: The DIL staff is not required to modify the PEO STRI DIL supported programs SIM/STIM training devices.

7. Is it the government's intent that knowledge and expertise for the COE Program and internal CTSF processes and structure along with monitoring CTSF test schedules, software updates and baselines, attending CTSF meetings and communicating relevant CTSF information to the DIL management are inclusive as part of the duties and responsibilities of the SIMCI architect?

A: No, the SIMCI architect is expected to be a ½ man year effort, resident at the CTSF. The onsite DIL coordinator, who has knowledge and experience with the COE Program and internal CTSF processes and structure along with monitoring CTSF test schedules, software updates and baselines, attending CTSF meetings and communicating relevant CTSF information to the DIL management could be the other ½ man year effort by the same person, or another person working ½ time. It is not a requirement that they be the same

person. In the future, it may be necessary for tasks to move to APG, which will be added under a future contract modification.

8. Part 1/para. 1.6.9 Special Qualifications. Can the Government clarify what it means for Contractor personnel to be trained and certified on the proper operation, maintenance and administration of current AMCS systems as assigned?

A: Minimum experience is required for all AMCS, and is described in PWS Paragraph 5.4. The "threshold" is the Government's minimum requirements. "Objective" exceeds the Government's requirement. Certification has been identified as "objective," or desired, in Paragraph 1.6.19 and as stated in Table I. Additionally, Paragraph 1.6.9 Special Qualifications has been moved to 1.6.19.

9. Part 1/para. 1.6.13 Contractor Travel. Can the Government provide a travel plug, because the RFP does not provide enough information to develop a valid price estimate? Only the incumbent will be able to develop a valid price estimate based on knowledge of historical data.

A: The RFP has been populated with place-holders for the Travel and ODC CLINs in the Pricing Workbook. Only the FFP labor CLIN prices need to be provided by Offerors in the Pricing Workbook and Section B.

10. Part 1/para. 1.6.14 Other Direct Costs. Can the Government provide a plug for ODCs, because the RFP does not provide enough information to develop a valid price estimate? Only the incumbent will be able to develop a valid price estimate based on knowledge of historical data.

A: The RFP has been populated with place-holders for the Travel and ODC CLINs in the Pricing Workbook. Only the FFP labor CLIN prices need to be provided by Offerors in the Pricing Workbook and Section B.

11. Part 4/para. 4.1 General. Are the office supplies, equipment and services required to perform work and not listed in Section 3 of the PWS, reimbursable costs under materials Purchases?

A: No, office supplies are not separate reimbursable costs. All support costs, other than Government directed travel and ODC, must be included in the FFP Labor Support CLINs. See answers to #1 and #3 above for more information.

12. Part 5/para. 5.1.2 TSIF-Aberdeen Proving Ground (APG), MD. Can the Government provide a travel plug, because the RFP does not provide enough information to develop a valid price estimate for TSIF-related travel and TDY?

A: See answer to #9.

13. Part 5/para. 5.1.3 CTSF-Ft. Hood, TX. Can the Government provide a travel plug, because the RFP does not provide enough information to develop a valid price estimate for CTSF-related travel and TDY?

A: See answer to #9.

14. Part 5/para. 5.2 Program Management. Can the Government clarify the requirement for point papers, information papers, etc., because the RFP does not provide enough information to develop a valid LOE estimate for this task? Should all contractors assume one FTE for the Program Management effort?

A: Historically, the Program Management effort has been one FTE and papers have been completed within this position.

15. Part 5/para. 5.4 Operations, Maintenance and System Administration. For Table II, the Government provided specific definitions for "Recent" and "Relevant," but the definition for "Certified" is somewhat vague. Can the Government provide additional criteria for "Certified"?

A: See answer to #8. Certifying courses, which are "Objective" are described below Table I in PWS Para 5.4.

16. Part 5/para. 5.4 Operations, Maintenance and System Administration. Can the Government clarify the requirement for supporting simultaneous Integration Events? Without information on the size of the events that overlap, the RFP does not provide enough information to develop a valid LOE estimate for this task?

A: The size of the events are as follows: small < 3 AMCS; medium 3-7 AMCS; large >8 < 13 AMCS. In accordance with Page 3 of the QASP, offerors must ensure sufficient qualified AMCS staff is in place to support 3 simultaneous Integration events comprised of 1 small, 1 medium, and 1 large event, while supporting normal operations of the DIL.

17. Part 5/para. 5.8 Experimentation, Demonstration, and Training Capabilities Implementation. Is the "at a minimum" requirement for a SIMCI architect a full time requirement at the DIL?

Is the "and also an on-site certification support" above and beyond the SIMCI architect requirement?

A: The SIMCI architect is expected to be a ½ man year effort, resident at the CTSF. The CTSF on-site certification support could be the other ½ man year effort by the same person, or another person working ½ time. It is not a requirement that they be the same person. In the future, if support is needed at APG, it will be added to the contract by contract modification.

18. Part 5/para. 5.8.1 Interoperability Certification. How many programs will require this support each year? Without information on the number of programs requiring this support, the RFP does not provide enough information to develop a valid LOE estimate for this task.

A: As of now, only JLCCTC and OneSAF are scheduled to participate in the COE 1 AIC sometime next year.

19. Part 5/para. 5.8.1 Interoperability Certification. How many programs will require this support each year, in accordance with FaNS requirements? Without information on the number of programs requiring this support, the RFP does not provide enough information to develop a valid LOE estimate for this task.

A: See answer to #18 above (JLCCTC and OneSAF).

20. Part 5/para. 5.8.2 Information Assurance Certification. When was the last DIACAP executed? Without information on the number of programs requiring this support, the RFP does not provide enough information to develop a valid LOE estimate for this task.

A: The last DIACAP for the DIL network was in 2012. The next scheduled DIACAP process will be Aug-Sep 2015. It is important to note that the *AMCS are separately certified and are outside the Certification Boundary of the DIL Network*. The DIL Network consists of routers, switches, and computers used for auditing purposes (one for the unclassified network and one for the classified network.)

21. Part 5/para. 5.9 Configure and Reconfigure. Is there a timeline suspense associated with each of these activities? If yes what are they? Without information on the number of programs requiring this support, the RFP does not provide enough information to develop a valid LOE estimate for this task.

A: There is no set timeline for the Configure/Reconfigure tasks. Usually the program gives 2-3 weeks' notice (by way of a DIL Support Request) for specifically-configured AMCS needed for the upcoming event. The next event may or may not require different configurations

for that same hardware. Over the past 12 months, the DIL has supported 10 PEO STRI programs with their interoperability issues, plus the National Simulation Center. 57 DIL Support Requests were planned, coordinated, and executed with durations from ½ day to 3 weeks, depending on the program's requirements. The DIL also fielded 56 Technical Support calls. Finally, the DIL supports 5 other nearby labs (Research Park area) with AMCS equipment and maintenance. These results are typical for the past 5 years, and the foreseeable future. See attachment for nearby lab details.

22. TECHNICAL EXHIBIT 1/ Performance Requirements Summary. What is the definition of an "Integration Event"?

A: An Integration Event is a timeframe, set by the program, whereby the program tests, debugs, and retests their system's various capabilities and functionality. Capabilities being tested include being able to stimulate and receive messages from the various AMCS, according to their own TRADOC-approved Mission Threads, which is the only reason the DIL team is actively involved in the Integration Event. An Integration Event involves all or most of the federates in the simulation federation.

23. TECHNICAL EXHIBIT 1/ Performance Requirements Summary. What are "contractor's own tools"? What COTS tools are currently in use at the DIL? This information is needed to support transition planning and to price the effort appropriately.

A: Contractor's tools include those hand tools and meters that would be needed to maintain/troubleshoot electronic equipment, including laptops, desktops, and servers, see answers to #1 and #3 for additional information.

24. TECHNICAL EXHIBIT 1/ Performance Requirements Summary. What is the current projected schedule of events for the first POP year? If unavailable, what is the schedule of events for the current year?

A: The programs supported are too dynamic to have next year's schedule already. However, for the past 12 months there have been 35 events at the JDIF that the DIL supported, averaging 3/month. The Government anticipates a similar schedule for the next five years.

25. What basis of estimate should bidders use for LOE required for individual TDYs?

A: TDY does not need to be priced at this time, only FFP labor. TDY will be as required by the Government and reimbursed at cost in accordance with the JTR. See answers to #9 and #10 above for additional information.

26. PWS paragraph 1.6.11 - Key Personnel - states "The Contractor shall certify that all personnel assigned to this task order are capable of working independently and with the demonstrated knowledge, skills and expertise in their respective areas necessary to perform all assigned duties as designated in PWS paragraph 5.4." Based on the requirements statement within PWS 1.6.11 under Key Personnel - that "The Contractor shall certify that all personnel assigned to this task order..." is it the Government's intent and requirement that every individual / contractor staff on the DIL contract are "Key Personnel"? Request that the Government further clarify and define the Key Personnel requirements within PWS paragraph 1.6.11.

A: Yes, all personnel are Key Personnel. There are no additional personnel required that are non-key personnel.

27. There appears to be an administrative error in PWS 4.0 sub-paragraph numbering. The subparagraph numbering goes from 4.1 to 4.3.

A: Yes, subparagraph 4.2 was inadvertently skipped. The PWS has been revised, and a Paragraph 4.2 has been inserted and marked Reserved.

28. Request the Government please clarify the requirements for Information Assurance Certification / DoD Information Assurance Certification and Accreditation Process (DIACAP) within PWS 5.8.2 and 7.1 Performance Requirements Summary and the QASP Metrics paragraph 4. PWS 5.8.2 states: The Contractor shall support the Department of Defense Information Assurance Certification and Accreditation Process (DIACAP) as it pertains to the DIL." However, PWS 7.1 - "Performance Requirements Summary" Table, and QASP Para. 4.0 Metrics states: "The contractor must successfully execute DIACAP triannual certification, FISMA annual review and biannual FANS Certifications for the DIL. The contractor shall ensure compliance with the ATO." The performance requirements for IA certification with regards to "execute" outlined within PWS 7.1 and QASP 4.0 implies the responsibility for executing DIACAP certification versus supporting the Government's certification, falls upon the DIL contractor to ensure certification and compliance with the ATO. Please clarify if the government's intent that DIACAP support is limited to the access to and operation of, the systems outlined in paragraph 5.4, and further does the government define "support" of DIACAP as assisting government certifiers by providing access to AMCS devices and, when requested, operating those devices on behalf of the government certifiers?

A: The Government certifies the DIL network, but the contractor is totally responsible for the planning, preparation, and all other support activities required to complete the certification process. It is important to note that the *AMCS are separately certified and are outside the Certification Boundary of the DIL Network*. The DIL Network consists of routers, switches,

and computers used for auditing purposes (one on the unclassified network, and one for the classified network).

29. Enclosure 2-Proposal Submission Instructions and Evaluation Criteria Matrix, Sub-Factor 1.D SIMCI, Offeror Submission Instructions: "Describe the SIMCI architect's recent and relevant technical Knowledge, capability and experience with the COE Program, the AIC, and the internal processes and structure of the CTSF at Ft Hood, TX. Describe your plan to monitor CTSF test schedules, software updates and baselines, attending meetings, and communicating relevant information to the DIL management on CTSF operations." Government Evaluation Criteria: "The Government will evaluate the Offeror's plan to continuously monitor, assess and communicate CTSF operations in support of the DIL. The Government will evaluate the Offeror's plan to obtain AMCS pre-AIC and patch software for the DIL." Q: – Is it the government's intent that knowledge and expertise for the COE Program and internal CTSF processes and structure along with monitoring CTSF test schedules, software updates and baselines, attending CTSF meetings and communicating relevant CTSF information to the DIL management are inclusive as part of the duties and responsibilities of the SIMCI architect?

A: No. See answer to #17 for additional information.

30. Does the government intend that employment of Mr. Chris Black, currently employed by the PEO STRI DIL incumbent, COLSA Corporation, as the DIL/CTSFS coordinator and SIMCI architect, be a criteria and requirement for award of the DIL Task Order contract? As currently specified and required within PWS 5.1.3, no other individual has the required "Recent" and "Relevant" experience to meet the qualification requirement for the DIL/CTSFS coordinator and SIMCI architect position, other than the incumbent contractor's current staff and employee, Mr. Chris Black.

A: No, the employment of Mr Chris Black is not a requirement for this task order. It could be a number of different people that meet the requirements stated in PWS 5.1.3. For example, it could be someone already working at the CTSF that has also worked with PEO STRI in the past. The Architect is not required to have SIMCI-specific experience, only the experience as outlined in the Instructions to Offerors (Relevant" experience is defined as seven (7)+ Years in M&S with MC/C2 type systems as an Architect. "Recent" is defined as at least two (2) of the seven (7) years must be within the past five (5) years). The DIL/CTSFS coordinator and SIMCI architect positions do not need to be fulfilled by the same person.

31. Define what constitutes offsite support.

A: Offsite support includes traveling to Integration Events or Exercises to support PEO STRI programs with AMCS operators, maintainers, and SMEs. These sites are usually associated

with places that the systems have or will be fielded to, including CONUS and OCONUS. The RFP has been populated with place-holders for the Travel CLINs. Only the FFP labor CLINs need to be priced by Offerors.

32. Give specific examples of locations for offsite support.

A: Potential offsite support include Ft Hood, TX; Ft Leavenworth, KS; and APG, MD. Travel to these sites will be paid under the Travel CLINs on a cost basis. See answer to #9, 12, and 13 for additional information.

33. Define what constitutes onsite support.

A: Onsite support for CTSF means resident at the CTSF, in an office provided by the Government. Onsite support for the DIL means resident at the JDIF Lab, in Orlando FL. Onsite support for the other Orlando Research Park area labs means the DIL maintainers resident at the JDIF will perform the support.

34. Does onsite support include the AVCATT PDSS lab?

A: DIL maintainers resident at the JDIF will support the AVCATT PDSS lab as required. Historically this has been one to two hours monthly. The Government anticipates a similar level of support for the next five years.

35. Does onsite support include the CCTT PDSS lab?

A: DIL maintainers resident at the JDIF will support the CCTT PDSS lab as required. Historically this has been one to two hours monthly. The Government anticipates a similar level of support for the next five years.

36. Does onsite support include the LVCIA PDSS lab?

A: DIL maintainers resident at the JDIF will support the LVCIA PDSS lab as required. Historically this has been one to two hours monthly. The Government anticipates a similar level of support for the next five years.

37. Please provide the travel schedule associated with DIL personnel.

A: Historically, Orlando DIL employees travel 4-5 times a year (total, not each person) for 1-3 weeks. The Government anticipates a similar level of support for the next five years. A travel schedule is not available at this time, however the RFP has been populated with place-holders for the Travel CLINs. Only the FFP labor CLINs need to be priced by Offerors.

38. Will resumes and certifications count against the page count in the technical volume?

A: In accordance with subfactor 1.B resumes and certifications are not required. If resumes are submitted, they will count against the page count in the technical volume (1).

39. Where should the resumes and certifications be included in the proposal?

A: Resumes and certifications are not required.

40. Will resumes and certifications count against the page count in this section?

A: See answer to #38.

41. The Proposal Submission Instructions and Evaluation Criteria Matrix, Enclosure 2 of the DIL Package, lists only certain PWS Paragraphs to be referenced while addressing Sub-Factors. In our analysis of the PWS we have discovered additional Paragraphs related to the said Sub-Factors in the Technical Volume. How will that be evaluated if at all?

A: Subfactors 1.B, 1.C, and 1.D have been revised to include PWS Technical Exhibit 1 in the reference column.

42. Are there any possibilities of providing an extension to the submission date?

A: The Government does not anticipate an extension to the proposal due date at this time.

43. In PWS section 1.6.2 the Quality Assurance Surveillance Plan (QASP) is referenced as Section J Enclosure 5. The QASP was provided as an attachment in the RFP. However, Enclosure 12 Section B-J, H.12 Small Business Participation, references the Small Business Participation attachment as attachment 5 Section J. A Small Business attachment was not included in the RFP.

A: The small business attachment reference is incorrect and has been removed. The successful offeror will be required to report Small Business Participation biannually as defined in their basic STOCII contract.

44. In the answer to Question 3, the government implies the contractor must provide computers/laptops for diagnostics. The DIL is a secure area. Please clarify how the contractor can legally connect non-government hardware to a government network? Similarly, please clarify how the contractor removes the same hardware from the area at the termination of the contract?

A: There is no requirement or need for the contractor to use their own contractor-owned laptops to troubleshoot or in any way connect to the AMCS or DIL network. The DIL is a secure area and contractor-owned laptops are not allowed in the JDIF lab proper; they are, however, allowed in the vestibule just outside the lab's cipher-locked door. Only Government-stickered laptops that have updated anti-virus signatures are presently allowed inside the lab proper.

To further clarify "standard tools and equipment": The standard tools and test equipment are PC hand tools (to connect/disconnect cables or connect/disconnect computers from racks if need be) and small electronic test equipment, such as a digital volt meter. These things can be used with the AMCS. The contractor does not fix AMCS hardware problems. All AMCS hardware is under warranty; tools are only used to diagnose which AMCS is "bad" and then the AMCS is shipped to the vendor for repair using the Return Merchandise Authorization process.

Contractors will be provided PEO STRI computers on the STRI LAN. The contractor's laptops/computers, if they choose to use them, are for their convenience only (to do business-related activities such as timecards). All diagnostic and Information Assurance software required to perform the DIL tasks will be provided by the Government. The contractor shall track and manage its own equipment provided in support of this effort.

45. If we email the proposal, should we email two files: one file with subfactor 1 and subfactor 2 combined as a single volume AND a second file with subfactor 3? Or should we email three files: one file with subfactor 1, one file with subfactor 2, and one file with subfactor 3?

A: There should be 3 separate files; one for each volume.

46. The font size is Times New Roman 12. Is it permissible to use a larger font size for section headings?

A: The minimum font size is 12 point; the font may be larger than 12 point.